

## SAFE REMOVALIST SERVICES AVAILABLE

### Quote Type: Local Hourly or Fixed

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Safe Removalist Australia offers a variety of services that can suit your unique removal needs. Every person is different which means their belongings/circumstances will be different too. Our teams are trained to carefully handle, pack, transport, unpack, store and re-deliver your belongings according to your requirements.

**NOTE:**

All Boxes Packages from our website are included in the quote you have been given by our office. HOWEVER; it must be stated by you that you do want them. Note also that Delivery & Pick-Up by our team is not included in the quote. Please see our courier fees below and an alternative option if you do not want to pay the courier fees.

**1. COURIER FEE INFORMATION OR ALTERNATIVE OPTION:**

Courier services are anytime between 7 am -5 pm, they will give you a call 30mins prior to arrival. We have a courier department who are delivering and picking up packing materials all over Sydney, **WE CANNOT ADVISE TIMES OR TIMESLOTS OF DELIVERY AND PICKUP!** The courier will make contact with you within 30mins prior to arrival.

<b>Safe Removalist Courier Delivery Day</b>	<b>Thursdays between 7-5</b>
<b>Safe Removalist Courier Pick-Up Day</b>	<b>Tuesdays between 7-5</b>
Less than 30km from depot	\$25 for Delivery service + \$25 for Pick-up service
More than 30km less than 60km	\$50 for Delivery service + \$50 for Pickup service
60km or more	TBA by Safe Office
<b>Delivery and pickup on any other day other than the days indicated per service pending courier services are available (No courier service on Sundays)</b>	\$50 minimum in addition to the stipulated area courier fee

<b>INCLUDED IN COURIER SERVICES:</b>	Lift access and Ground floor Delivery and Pick up
<b>NOT INCLUDED IN COURIER SERVICES:</b>	<ul style="list-style-type: none"> <li>- External stair access more than 6 stairs</li> <li>- Internal stairs for delivery and pick-up</li> </ul>
<b>ALTERNATIVE PICK-UP &amp; DELIVERY OPTION/PRE BOOKINGS ONLY:</b>	Our warehouse is located at the below address: 4 Ross Place Wetherill Park NSW 2164
<b>Only available by Pre-Bookings only:</b> Warehouse Availability for Client Pick up: Warehouse Availability for Client Delivery:	Thursdays between 9-3 Tuesdays between 9-3
<b>Other day Warehouse Client Pick up or Delivery "PENDING WAREHOUSE AVAILABILITY AND ONLY BY PRE-BOOKING ONLY"</b>	Fee: \$25 for Other day pick up Fee: \$25 for Other day delivery
<b>PACKING MATERIALS/RUBBISH REMOVALS:</b>	Must be pre-booked: The price will be calculated by our office according to the capacity of packing rubbish removals required.

### PLASTIC CRATES/BOXES INFORMATION

**We supply/hire out eco friendly boxes: Due to confirmed bookings – Plastic crates are subject to availability.**

**Dimension:** 600 x 400 x 360 mm

**Capacity:** 75 litres

To buy and keep a plastic crate/box: \$35 each

A dolly will be provided only if requested.



VS.



Plastic crates are becoming increasingly popular in the cargo/transportation industry. These plastic crates provide several unique benefits which both professional movers and clients will love. These crates are durable, easy to pack, mark, stack, and transport with the added benefit of the designer double leaf lid that ensures that you have a no fuss packing experience.

**When packing, ensure to fill the crates evenly and with no more than 25kg worth of items for efficiency and safety.**

You can read more about our boxes on our website:

<https://www.saferemovalistaustralia.com.au/hire-moving-boxes/>

**For Move/Truck Packages:** An additional days past the first **12 days** – the rate of the additional week will be according to the first week of the boxes package (See prices in the table below).

All moves include complementary boxes according to the following table:

### WEBSITE MOVING PACKAGE INFORMATION

As indicated on our Website: <https://www.saferemovalistaustralia.com.au/>

TRUCK	MINIMUM HOURS	NUMBER OF CRATES
4.5	3	20
6 & 8 Tonne Trucks	4	40
10 & 12 Tonne Trucks	5	60
14 & 16 Tonne Trucks	6	80
Multiple Trucks	TBA	TBA

### INDIVIDUAL CRATE/BOX HIRE PACKAGE INFORMATION:

PACKAGE TYPE	NUMBER OF CRATES	1 <sup>ST</sup> WEEK RATE	2 <sup>ND</sup> WEEK + RATE
Studio pack	20	\$99	\$20
1 Bedroom pack	30	\$129	\$30
2 Bedroom pack	40	\$169	\$40
2.5 Bedroom pack	50	\$219	\$50
3 Bedroom pack	60	\$279	\$60
4 Bedroom pack	70	\$349	\$70
4.5 bedroom pack	80	\$429	\$80
5 Bedroom pack	90	\$519	\$90
Multi Move special	TBA	TBA	TBA



**PACKING MATERIALS ALSO AVAILABLE- INC GST:**

<b>PACKING MATERIAL</b>	<b>Description/per unit</b>	<b>Price</b>
Cardboard Boxes  Dimensions:	Small Boxes - Book Boxes/Tea Boxes; 35 litres  W: 301mm, L:403mm, D:330mm	\$2 each
Cardboard Boxes  Dimensions:	Large Boxes – Box Standard/Tea Chest: 75 litres  W: 406mm, L: 431mm D: 596mm	\$3 each
Port-a-robe/Wardrobe box Dimensions	Made of cardboard  L: 431mm, W: 406mm, D 596mm	\$20 each
Bubble Wrap	\$2 per metre - Comes in 10m rolls	\$20 per roll each
Butchers Paper Butchers paper	2.5 kg pack 5 kg pack	\$18 each \$36 each
Tape	Single unit	\$3.50 each

**FEES & TERMS AND CONDITIONS OF USE OR SERVICE:**

**THE MOVE OR SERVICE DEPOSIT + DELIVERY & PICK-UP FEE MUST BE PAID PRIOR TO DELIVERY OF PACKING CRATES/BOXES AND OR MATERIALS:**

Breach of this condition will automatically forfeit your boxes package – your boxes/materials will not be delivered.

Minimum amount of time to hire: 1 week

**DELIVERY AND PICKUP IS ONLY TO AND FROM GROUND FLOOR.**

**Stair access** delivery and pickup: If the courier needs to deliver or pick up via stair access, the Fee is: **\$50 per level.**

If you will not be home for either service – you must leave instructions via email to our office for our courier service to be aware to deliver and pickup to and from a secure place/spot/location.

**Damage fee per crate/box: \$35**

**Damage fee per dolly: \$70**

### **TERMS & CONDITIONS OF USE – PLASTIC CRATES/BOXES:**

- You can label the boxes using the highlighter that will come with the package.
- You can only write on the white strip/tape that is attached by our team onto the boxes
- Do not write on any other part of the box.
- Use only the provided highlighter to label the boxes.
- Do not use any adhesive stickers to label the boxes.

### **ADDITIONAL FEES WILL APPLY FOR BREACHING TERMS AND CONDITIONS OF USE.**

- Unclean breach for plastic crates: \$50
- Other marker or pen writing on plastic crates: \$100 per mark
- Permanent marker on plastic crates: \$150-\$200

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## **2. PACKING SERVICE INFORMATION**

### **Service Fee:**

**Rate: \$70 per half hour including GST**

**Plus a call out fee**

**Number of Packers included: 2**

**Minimum hours for this service: 2**

**Additional packer/s hired - \$30 per additional packer per half hour + 1 hour minimum in addition per packer + the call out fee will be adjusted accordingly.**

### **ABOUT THE "FULL SERVICE"**

**NOTE:**

This service includes 3 stages. At least the minimum hours of all 3 stages must be included when booking this service. If any of the 3 services are not required, separate service fees will apply.

**Please see the 3 stages of this service below:**

#### **1. PACKING**

**Service Fee:**

**Rate: \$70 per half hour including GST**

**Plus a call out fee**

**Number of Packers included: 2**

**Minimum hours for this service: 2**

**Additional packer/s hired - \$30 per additional packer per half hour + 1 hour minimum in addition per packer + the call out fee will be adjusted accordingly.**

**INCLUDED - ALL PACKING MATERIALS ACCORDING TO THE SIZE OF YOUR MOVE/TRUCK/SERVICE.**

<b>TRUCK</b>	<b>PACKING MATERIALS INCLUDED</b>
4.5	<b>Value: \$ 157-\$177 inc. GST</b> 20 Plastic Crates 2 wardrobe boxes 2.5kg of Butchers Paper
6 & 8 Tonne Trucks	<b>Value: \$265-\$305 inc. GST</b> 40 Plastic Crates 3 wardrobe boxes 5kg of Butchers Paper
10 & 12 Tonne Trucks	<b>Value: \$433-\$493 inc. GST</b> 60 Plastic Crates 4 wardrobe boxes 7.5kg of Butchers Paper 1 roll of Bubble Wrap
14 & 16 Tonne Trucks	<b>\$ 641-\$721 inc. GST</b> 80 Plastic Crates 5 wardrobe boxes 10kg of Butchers Paper 2 rolls of Bubble Wrap

Multiple Trucks	Special Order to be determined by the scope of the move
<p style="text-align: center;"><b><u>Scope/Summary:</u></b></p> <p>SAFE will organise for the packing crates/boxes &amp; materials to be delivered by our courier department (according to our availability + a delivery fee of: \$25) or the packers can bring the above with them on Packing day (delivery fee not applicable if this is the case pending their availability to do so).</p> <p>NOTE: If you prefer different packing materials outside of the package for each truck, the price must be equivalent to the package included in the table above or the materials ordered outside of the packages will be additionally charged to your final invoice.</p> <p>The above quote/s will apply pending the packing service is completed on a separate day to your move. If you require the whole service completed in 1 day – the rate will be according to your removals rate for the entirety of the Service.</p> <p>This rate also applies for non-premium services also; it can be a stand-alone service (if you require it) PLUS materials (if you require them).</p>	
<p style="text-align: center;"><b>2.MOVE + 3.UNPACKING</b></p> <p style="text-align: center;"><b><u>Scope/Summary</u></b></p> <p>The Removalists will move your packed/household items and unpack them according to your specifications. The packers that assisted with your 1<sup>st</sup> stage of packing can also assist with your unpacking at the packing rate:</p> <p><b><u>Unpackers Service Fee:</u></b></p> <p><b>Rate: \$70 per half hour including GST</b>  <b>Plus a call out fee</b>  <b>Number of Packers included: 2</b>  <b>Minimum hours for this service: 2</b></p> <p><b>Additional un-packer/s hired - \$30 per additional packer per half hour + 1 hour minimum in addition per packer + the call out fee will be adjusted accordingly.</b></p> <p>Following the completion of this service, the removalists/un-packers will return all crates/boxes to our depot.</p>	



If you require your unpacking to be done on the same day or separate day; this service can still be included in the Full Service with all materials included. The unpacking rate will be the same at the packing rate:

### 3.STORAGE INFORMATION



At Safe Removalists Australia we offer simple and affordable Mobile Storage Solutions.

**For smaller capacity storage unit options:**

We have storage modules that hold up to 10 cubic metres in capacity each.

**For larger capacity storage unit options:**

We have 20ft high cube containers that hold up to 37.4m<sup>3</sup> space each

**Instructions on how to book with us:**

**NOTE: An inventory list of all items (including only the summary of boxed items) that are to be stored with us is mandatory to book.**

The price for storage on our website does not include pick-up and/or delivery of these items. The price is just for the space.

If you would like for our team to include pick-up and/or delivery, please let us know and we can send you a quote. Send our team your full pick up and delivery address (if not known the suburb will suffice) including all access details for parking and for the removalists. Please indicate if you would like a fixed quote: All items and access details must be advised prior to a quote being fixed.



### **Terms and Conditions for this service:**

Visits must be booked – Site Induction process will be conducted on the first visit.

These storage modules/containers are moved around our depot via forklift – our warehousing team needs ample time to honour a warehouse visit booking with you. They will make your storage unit readily available for you and will return it (if applicable) to its place within our depot.

### **ALL BOOKINGS REQUIRE A DEPOSIT TO BE PAID PRIOR TO COMMENCEMENT OF THE MOVE INTO STORAGE AND OUT OF STORAGE SERVICE.**

**WAREHOUSE BOOKINGS** – ALL visits to our storage facility can only be attended by booking only. Our office needs to confirm with you the availability of our Warehousing Team to accommodate your visit.

### **Re-Organizing Storage Item Service & Fees Clarification:**

We understand that sometimes the circumstances under which items are brought into our storage facility may vary. Sometimes, clients are required to vacate from a property at a particular date and sometimes the vacate date comes with very little notice. Please understand that items in our depot are stored in modules and containers and are packed in a way that utilizes all the space to save on cost to the client. Following the packing of these modules and containers, there is no room for client to walk into them.

If for some reason you require for our team to take all your items out of the storage modules/containers for whatever reason, a service fee at an hourly rate is chargeable for their time to do so.

### **WAREHOUSE AVAILABILITY:**

Warehousing Availabilities are from Monday to Friday between 9-3. Please contact our office to organize your warehouse booking. Our depot is gated for security and safety reasons.

**DELIVERY AND/OR RE-DELIVERY BY SAFE** – All local/, long distance, Intrastate & Interstate Re-delivery services must be booked in with our office. We will confirm availability by sending you a booking for each stage of your request following the quote that you have accepted. If you have not received a booking email for each service/stage, you can guarantee that the service has not been booked. If you are booked in and you have not followed the steps to secure your bookings, you can guarantee that your bookings are not secure.

Our Insurance covers: Public Liability, Goods in Transit & Warehouse Certificate of Currency. We will take responsibility for all else while your items that are listed are in our care.

**SELF DELIVERY/RE-DELIVERY** - If you are not moving (delivery or re-delivery) with us: You must book this service in with our office. We will advise you of the time of availability for

our warehouse representative to accommodate. You will need to be present at all times along with our warehouse representative on the day of your booking. We are not liable for your items when you are delivering and re-delivering your own items. A booking at your request with specifications included of the scope for delivery into and/or re-delivery of listed items by you (or a trusted representative of your choosing advised by email consent only) is enough of a confirmation that you will hold full responsibility for that booking. The timeframe indicated in your booking will apply and is absolute. We will only allocate the timeframe to you, once this time is past we are within our rights to turn you or anyone that is representing you away.

**DELIVERY OR RE-DELIVERY BY ANOTHER COMPANY** - If you are using another company to deliver into or out of our storage facility – You must book this in with us. We must give you a confirmation of booking and you (or a trusted representative of your choosing advised by email consent only) must be present. A booking at your request with specifications included of the scope for delivery into and/or re-delivery of listed items by a 3rd party provider is enough of a confirmation that you will hold full responsibility for that booking and will assume responsibility or focus your claims to that 3<sup>rd</sup> party provider should there be damages of your items caused during unload or uplift of your items to our storage facility. The timeframe indicated in your booking will apply and is absolute. We will only allocate the timeframe to you, once this time is past we are within our rights to turn you or anyone that is representing you away or re-schedule the booking according to our availability. All re-schedules are subject to a fee if not advised within a suitable timeframe prior to the booking date or timeframe. 2 days prior to the booking date is sufficient time for our team to reschedule a warehouse booking, if any later, fees may apply.

**FEES/PENALTIES WILL APPLY FOR MISSED OR RESCHEDULED BOOKINGS!**

If you are running late or are unable to make your booking time – please let us know as soon as you can. If you have not let us know or are running late, your deposit will become forfeit. Each re-scheduled booking will require a security deposit prior to a new warehouse booking.