

SAFE REMOVALIST SERVICES AVAILABLE

Quote Type: (Sydney Side) of Long Distance, Intrastate & Interstate Moves

Packing Services and Materials Delivery is only applicable within Sydney

(Unless possible or agreed upon by our office).

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Safe Removalist Australia offers its clients a variety of services that can suit your unique removal needs. Every person is different which means their belongings/circumstances will be different too. This is why our teams are trained to carefully handle, pack, transport, and unpack to suit your specifications/requirements.

1. PACKING MATERIALS AVAILABLE- INC GST:

PACKING MATERIAL	Description/per unit	Price
Cardboard Boxes Dimensions:	Small Boxes - Book Boxes/Tea Boxes; 35 litres W: 301mm, L:403mm, D:330mm	\$2 each
Cardboard Boxes Dimensions:	Large Boxes – Box Standard/Tea Chest: 75 litres W: 406mm, L: 431mm D: 596mm	\$3 each
Port-a-robe/Wardrobe box	Made of cardboard	\$20 each

Dimensions	L: 431mm, W: 406mm, D 596mm	
Bubble Wrap	\$2 per metre - Comes in 10m rolls	\$20 per roll each
Butchers Paper Butchers paper	2.5 kg pack 5 kg pack	\$18 each \$36 each
Tape	Single unit	\$3.50 each

COURIER FEES CLARIFIED & ALTERNATIVE OPTION:

The courier will arrive anytime between 7 am -5 pm, they will give you a call 30mins prior to arrival. We have a courier department that deliver to multiple clients all over Sydney, **WE CANNOT ADVISE EXACT TIMES OR GIVE TIMESLOTS OF DELIVERY!** The courier will make contact with you within 30mins prior to arrival.

Safe Removalist Courier Delivery Day	Thursdays between 7-5
Less than 30km from depot	\$25 per Delivery service
More than 30km less than 60km	\$50 per Delivery service
60km or more	TBA by Safe Office
Delivery on any other day other than Thursday pending courier services are available (No courier service on Sundays)	\$50 minimum in addition to the stipulated area courier fee
INCLUDED IN COURIER SERVICES:	Lift access and Ground floor Delivery
NOT INCLUDED IN COURIER SERVICES:	Double level or Multi-level apartments via stairs. More than 6 external stairs and any internal stairs
ALTERNATIVE PICK-UP OPTION/NO FEE APPLICABLE:	If you were to book with our office beforehand to pick up packing materials from our warehouse – Our address is the following: <u>4 Ross Place Wetherill Park NSW 2164</u>
Possible only by Pre-Order Bookings: Warehouse Availability for Client Pick up: Other day Warehouse Client Pick up or Delivery "PENDING WAREHOUSE"	Thursdays ONLY between 9-3

AVAILABILITY AND ONLY BY PRE-BOOKING ONLY"	Fee: \$25 for Other day pick up from the warehouse
PACKING MATERIALS/RUBBISH REMOVALS:	Must be pre-booked: The price will be calculated by our office according to the capacity of packing rubbish removals required.

FEES & TERMS AND CONDITIONS FOR THIS SERVICE:

THE MOVE OR SERVICE DEPOSIT + DELIVERY AND/OR PICK-UP FEE MUST BE PAID FOR PRIOR TO DELIVERY OF PACKING MATERIALS:

Breach of this condition will automatically forfeit your boxes package – your boxes/materials will not be delivered.

DELIVERY IS ONLY TO GROUND FLOOR.

Stair access delivery: If the courier needs to deliver via stair access, the Fee is: **\$25 per level.**

Lift access delivery: Will be counted as a ground floor delivery and will not be chargeable.

If you will not be home for either service – you must leave instructions via email to our office for our courier service to be aware to deliver to a secure place/spot/location.

**2. PACKING SERVICE
Within Sydney Only**

Service Fee:

Rate: \$70 per half hour including GST

Plus a call out fee

Number of Packers included in the rate: 2

Minimum hours for this service: 2

Each additional packer/s hired will cost - \$30 per packer per half hour + 1hr minimum in addition per packer + the call out fee will be adjusted accordingly.

The packing materials that you require can either be delivered on the weekly scheduled delivery day or brought with the packers on packing day.

Note: Two Options that must be chosen by the client prior to booking a packing service.

- Either an order is placed by you for our team to organize and deliver specified packing materials or
- You can request for our team to organize sufficient packing materials on the scheduled delivery day or to be brought with the packers on packing day and whatever is utilized will be charged to your service invoice to be finalized immediately after the service is complete.

3. STORAGE INFORMATION



At Safe Removalists Australia we offer simple and affordable Mobile Storage Solutions.

For smaller capacity storage unit options:

We have storage modules that hold up to 10 cubic metres in capacity each.

For larger capacity storage unit options:

We have 20ft high cube containers that hold up to 37.4m³ space each

Instructions on how to book with us:

NOTE: An inventory list of all items (including only the summary of boxed items) that are to be stored with us is mandatory to book.

The price for storage on our website does not include pick-up and/or delivery of these items. The price is just for the space.

If you would like for our team to include pick-up and/or delivery, please let us know and we can send you a quote. Send our team your full pick up and delivery address (if not known the suburb will suffice) including all access details for parking and for the removalists. Please indicate if you would like a fixed quote: All items and access details must be advised prior to a quote being fixed.

Terms and Conditions for this service:

Visits must be booked – Site Induction process will be conducted on the first visit.

These storage modules/containers are moved around our depot via forklift – our warehousing team needs ample time to honour a warehouse visit booking with you. They will make your storage unit readily available for you and will return it (if applicable) to its place within our depot.

ALL BOOKINGS REQUIRE A DEPOSIT TO BE PAID PRIOR TO COMMENCEMENT OF THE MOVE INTO STORAGE AND OUT OF STORAGE SERVICE.

WAREHOUSE BOOKINGS – ALL visits to our storage facility can only be attended by booking only. Our office needs to confirm with you the availability of our Warehousing Team to accommodate your visit.

Re-Organizing Storage Item Service & Fees Clarification:

We understand that sometimes the circumstances under which items are brought into our storage facility may vary. Sometimes, clients are required to vacate from a property at a particular date and sometimes the vacate date comes with very little notice. Please understand that items in our depot are stored in modules and containers and are packed in a way that utilizes all the space to save on cost to the client. Following the packing of these modules and containers, there is no room for client to walk into them.

If for some reason you require for our team to take all your items out of the storage modules/containers for whatever reason, a service fee at an hourly rate is chargeable for their time to do so.

WAREHOUSE AVAILABILITY:

Warehousing Availabilities are from Monday to Friday between 9-3. Please contact our office to organize your warehouse booking. Our depot is gated for security and safety reasons.

DELIVERY AND/OR RE-DELIVERY BY SAFE – All local/, long distance, Intrastate & Interstate Re-delivery services must be booked in with our office. We will confirm

availability by sending you a booking for each stage of your request following the quote that you have accepted. If you have not received a booking email for each service/stage, you can guarantee that the service has not been booked. If you are booked in and you have not followed the steps to secure your bookings, you can guarantee that your bookings are not secure.

Our Insurance covers: Public Liability, Goods in Transit & Warehouse Certificate of Currency. We will take responsibility for all else while your items that are listed are in our care.

SELF DELIVERY/RE-DELIVERY - If you are not moving (delivery or re-delivery) with us: You must book this service in with our office. We will advise you of the time of availability for our warehouse representative to accommodate. You will need to be present at all times along with our warehouse representative on the day of your booking. We are not liable for your items when you are delivering and re-delivering your own items. A booking at your request with specifications included of the scope for delivery into and/or re-delivery of listed items by you (or a trusted representative of your choosing advised by email consent only) is enough of a confirmation that you will hold full responsibility for that booking. The timeframe indicated in your booking will apply and is absolute. We will only allocate the timeframe to you, once this time is past we are within our rights to turn you or anyone that is representing you away.

DELIVERY OR RE-DELIVERY BY ANOTHER COMPANY - If you are using another company to deliver into or out of our storage facility – You must book this in with us. We must give you a confirmation of booking and you (or a trusted representative of your choosing advised by email consent only) must be present. A booking at your request with specifications included of the scope for delivery into and/or re-delivery of listed items by a 3rd party provider is enough of a confirmation that you will hold full responsibility for that booking and will assume responsibility or focus your claims to that 3rd party provider should there be damages of your items caused during unload or uplift of your items to our storage facility. The timeframe indicated in your booking will apply and is absolute. We will only allocate the timeframe to you, once this time is past we are within our rights to turn you or anyone that is representing you away or re-schedule the booking according to our availability. All re-schedules are subject to a fee if not advised within a suitable timeframe prior to the booking date or timeframe. 2 days prior to the booking date is sufficient time for our team to reschedule a warehouse booking, if any later, fees may apply.

FEES/PENALTIES WILL APPLY FOR MISSED OR RESCHEDULED BOOKINGS!

If you are running late or are unable to make your booking time – please let us know as soon as you can. If you have not let us know or are running late, your deposit will become forfeit. Each re-scheduled booking will require a security deposit.



SAFE REMOVALIST

"Your Move Is In Safe Hands"